

Responses from Elected representatives		
Response from	Key Points	Comments
<b>Cllr Neil Butters</b>	<p>With regard to the 267: I have received a number of representations re the possible removal of the evening services. Clearly not everyone has cars, particularly young people who might be attending college, working in part-time jobs, or simply socialising.</p> <p>I think we must do all we can to retain links to villages, at any time of the day/evening. If not, we are simply storing up trouble for the future in terms of isolation.</p> <p>If the services would definitely be withdrawn by the operator if the subsidy ceased (a point which needs to be explored) then we should look at the possibility of slightly higher fares, or perhaps reducing the service further.</p> <p>Also however we should look at whether the timings are optimal. Could they be adjusted to make them more attractive - e.g.: departures from Bath at 20.XX and 22.XX?</p> <p>Although 85% of passengers might not live in B&amp;NES, they are still doing their bit for the Bath economy.</p>	<p><b>The service makes efficient use of one vehicle so service reduction will not make significant savings</b></p> <p><b>A fares increase would need to recover £1.89/trip Allowing for ENCTS an increase of £4.80 return would be required</b></p>
<b>Westfield Parish Council</b>	The Parish Council expresses the view that the existing bus services should be continued and supported.	<b>B&amp;NES Parish Council</b>
<b>Councillor Fraser Robertson</b> <a href="mailto:fraser.robertson@hintoncharterhousepc.org.uk">fraser.robertson@hintoncharterhousepc.org.uk</a>	<p>As a resident of Hinton Charterhouse and a parish councillor, I am writing to ask you to reconsider the removal of the subsidy of the later times on above service.</p> <p>The service is a lifeline for older residents who do not drive, for younger people wishing to spend the evening in Bath and not drive, and any working commuters who wish to stay and spend money in Bath after work.</p> <p>It is incredibly short sighted to isolate the communities in such a way when so little money is involved compared with the community benefit.</p> <p>I urge you to consider other less damaging areas to reduce expenditure.</p>	<p><b>B&amp;NES Parish Council</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<b>Richard Ackroyd</b> <a href="mailto:rich.ackroyd@blueyonder.co.uk">rich.ackroyd@blueyonder.co.uk</a> <b>Frome Town Council</b>	I would urge you not to cut this particular service. This is a really important link for Frome residents, particularly at weekends when the younger people in town definitely take advantage of a cheap, reliable option to Bath and can return at a reasonable time too. I myself have used the service in the past; it provides an excellent way of getting back from Bath after the cinema or a concert.	<p><b>Somerset Town Council</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>

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<b>Beckington Parish Council</b>	<p>Beckington is an expanding village which has had a major new housing estate completed this year with an additional 43 properties (30 open market and 13 housing association). There are plans for more housing estates here in the near future.</p> <p>Bath is the primary commercial, health and leisure hub for the Beckington parish and village. Bath is the main employment city in our area and Beckington residents patronise Bath for a wide range of services. These include shopping, entertainment, eating out, further education, health services and visiting bars, clubs, cinemas and the theatre. This involves evening activities by Beckington residents in Bath whether that be non-drivers, including teenagers, or adult vehicle drivers seeking alternative transportation, to avoid drink driving. So the evening bus service provides this option and considerably benefits Bath with the revenues this evening trade generates for the city.</p> <p>From our enquiries there has been some confusion by Beckington evening bus users as to the actual times of operation of the 267 service. This has in turn led to lower usage in recent months. Beckington does not have a train service and taxis to &amp; from Bath are prohibitively expensive.</p> <p>Consequently we implore you to continue with this subsidy in your 2017/18 financial budget.</p>	<p><b>Somerset Parish Council</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<b>Frome Town Council</b>	<p>We would like to express our full support for B&amp;NES to continue its subsidy of the 267 evening service from Bath to Frome.</p> <p>Based on the passenger figures provided by B&amp;NES the service provides 10,000 passenger journeys a year. Research suggests that the average spend of each passenger on an evening out in Bath is £30. This means that for £19,000 contribution around £300,000 is generated for Bath's local economy. This seems to be an excellent Return on Investment.</p> <p>In addition, the service enables employment in Bath, contributing towards business rates. It also helps to cut carbon emissions and congestion. From speaking to regular users of the service we also know it enables important social connections to be made. It also allows those on lower incomes to access goods and services in Bath. While train services are available, they are significantly more expensive and miss out large areas around Bath and Frome. The service is also key for some of the more vulnerable members of our communities.</p>	<p><b>Somerset Town Council</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>

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<p><b>Patricia Banwell</b>  <a href="mailto:PatBanwell@hotmail.com">PatBanwell@hotmail.com</a>  <b>Rode Parish Council</b></p>	<p>I am writing on behalf of Rode Parish Council who at their council meeting Tuesday night asked that I represent their views in the consultation process by BaNES on the subsidy BaNES pays to support the evening 267 bus service between Frome and Bath.</p> <p>Only one of those evening services goes through Rode and that is the late night 23:10 departure from Bath.</p> <p>Rode is a growing commuter village that has experienced considerable housing growth, this is in no small measure the result of overspill from Bath. Rode residents look to Bath for many services notably education, health and shopping however perhaps most importantly for Bath businesses is that Rode people see Bath as their night-time entertainment centre.</p> <p>Many Rode residents come to Bath for nights out going to Bath restaurants, bars, clubs as well as the theatres and the cinemas. The 23:10 bus allows Rode people to enjoy their time in Bath without the need to worry about the issue of parking, drinking and driving.</p> <p>It has been estimated that overall the 267 evening service generates some £300,000 p.a. revenue for Bath businesses. Set against that the subsidy paid by BaNES of £18,000 to maintain the 267 evening services seems like a wise and prudent investment.</p> <p>Rode Parish Council therefore hopes and urges you to continue with this subsidy in your 2017/18 budget.</p>	<p><b>Somerset Parish Council</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Adam Boyden</b>  <a href="mailto:aomboyden@yahoo.co.uk">aomboyden@yahoo.co.uk</a></p>	<p>I am one of the ward councillors at Mendip District Council for Frome College ward, within which the 267 bus route passes in Frome. I have consulted residents in my ward and worked with the Frome and Villages Bus User Group (FAVBUG) and other councillors to analyse the consultation and the potential effects of the 267 evening service being cut as a result of any cut of the subsidy by B&amp;NES. I have also encouraged residents and other councils and councillors to respond individually to the consultation, and I hope some have done so.</p> <p>Firstly I would like to thank Bath &amp; North East Somerset Council for supporting the 267 evening bus services up to now, since and before 2011 when Somerset County Council stopped supporting the cross-border service. I appreciate your budgets are also under pressure and you are looking to make savings to support other services for your own services.</p>	<p><b>Somerset Mendip District Council</b></p>

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Secondly I would like to make the case for you to retain the subsidy. I am sure you will have heard from residents by now that the 267 evening service is an important part of the overall 267 service as it helps connect people in Frome and Bath and the villages in between with family and friends, work, education, leisure, shopping, health and other services they need and enjoy.

The 2-day survey of passengers in February 2016 gave a snapshot of usage in the dark winter months, and should really be repeated in summer or early autumn also when it is still light in the evenings. The February 2016 surveys showed that the 267 evening service mostly enables people living in Frome, Beckington, Rode, Norton and Hinton Charterhouse to travel into Bath and back again, with about 85% of the passengers living in Somerset (65% in Frome and about 20% in the villages of Beckington, Rode and Norton St Philip) and 15% in B&NES including at Odd Down and Hinton Charterhouse.

So why should B&NES continue to subsidise the service?

One reason is that the evening service helps Somerset residents travel into Bath to spend money in Bath into the evening, and this helps the B&NES economy. It also helps people travel to and from Bath by bus as it makes daytime bus travel into Bath more attractive in the first place as they can stay late. The consultation document states that the current 267 evening subsidy costs B&NES Council £19,067 a year, with patronage of 10,084 passengers a year, so the average subsidy per passenger trip is £1.89. Passenger data for February shows 71% using the evening service for a 'leisure/entertainment' trip. Many of these trips will involve spending money in Bath, particularly in the summer months, by tourists staying in the various B&Bs, guest houses and hotels in Norton St Philip, Wolverton, Rode, Beckington, Oldford and Frome who visit Bath on the 267 bus for the day. Cutting the 267 evening service would mean they would have to leave Bath earlier and reduce spending in the Bath tourism economy. B&NES Council has published estimates that the average visitor to Bath spends £34 per day in Bath - see <http://www.bathnes.gov.uk/services/your-council-and-democracy/local-research-and-statistics/wiki/tourism-and-visitor-economy>. The evening service to and from Bath the villages and Frome runs 6 days a week, i.e. about 300 days a year. If the evening service enables just two 'average visitors' a day to come to Bath, the service would generate £20,000 in spending for Bath per year.

Another reason is environmental, in that the 267 evening service brings people into Bath without adding to car travel and the associated congestion, air pollution in Air Quality Management Areas, carbon emissions or parking problems in residential streets. I know B&NES is investing heavily in the planning and design of potential new or expanded Park and Ride sites and places, to reduce car travel into the city centre, including the potential expansion of Odd Down Park & Ride, which would probably

**Survey results are similar to those found in previous exercises and consistent with long term patronage reports**

Partly mitigated by  
Friday/Saturday service  
retention

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	<p>cost many times more than the £1.89 subsidy per trip for the 267 evening service. Cutting the 267 evening service would discourage daytime bus travel as well as in the evening, meaning some additional pressure on Park &amp; Ride and parking spaces, which would go against B&amp;NES Council policies and increase costs in another Council budget. Retaining the subsidised service would therefore help tackle traffic congestion, climate change, poor air quality and the increasing need for additional parking spaces in and around Bath.</p> <p>A third reason is the social benefit of the service and the potential impact of losing it. The February survey showed that some 18% use the 267 evening service for work, 6% for shopping, and 3% for education purposes on those days, and 71% for various leisure/entertainment, but it would be interesting to see the split in summer. Government and other research shows that people who rely on the bus are more likely to not have a car, more likely to be women, and older (over 60) and younger (17-20) people, and to be on lower incomes. Cutting the evening service will affect these people who rely on the bus to make any number of journeys to go shopping, see friends and family, visit patients in the RUH, go to work and access education, as well as for leisure and entertainment in Bath. Most councillors tend to have cars, as we have to, to attend meetings, but I can still remember relying on the bus to get to work several years ago and it gives you a different perspective when you depend on public transport. Retaining the subsidised service would therefore help protect more vulnerable groups of people.</p> <p>Ending the 267 evening service would increase the 'rural isolation' of villages around Bath – as the residents of Midford, Hinton Charterhouse, Norton St Philip, Rode, Woolverton, Beckington and Oldford would have no public transport to or from Bath at all in the evenings. Frome does have a railway connection and has 3 trains from Bath after 8pm, but the train is more expensive than the bus, and is unlikely to be a viable option for residents of north Frome, Norton St Philip, Wolverton, Rode, Beckington and Oldford currently served by the 267 as they would need to get a taxi home. I fully support the statements submitted in response to the consultation by Frome Town Council, Beckington Parish Council and Rode Parish Council, who wrote in support of B&amp;NES continue its subsidy. Bath is the main city in the area and the villages are being required to expand further with new housing development, partly because they are served by bus routes - at least that was the assumption when the Mendip Local Plan Part 1 (Core Strategy) was adopted in December 2014. It should be noted that the housing numbers within it are treated as a minimum, and that additional housing will be required in the north of the district (comprising Frome and the villages along the 267 route) in Part 2 of the Mendip Local Plan which is now being drafted for initial consultation shortly. No doubt much of this</p>	<p><b>It would be open to Somerset or Mendip to secure financial support for bus services through the CIL or s106 process</b></p>

Responses from Elected representatives		
	<p>new housing which will follow is required to help B&amp;NES meet housing need, at least indirectly by allowing more people working in from Bath to live in Frome and the villages and commute in. National and local planning policies are requiring more residential development in this area, but cuts to council bus subsidies are cutting the very public transport services that the new residents will rely on in order to travel more sustainably and access services. It does not make much sense. But retaining the subsidised service now would stop making rural isolation worse in this area, and help all the villages along the route develop sustainably with continued access to services provided by both Bath and Frome.</p> <p>Thirdly, I hope the above arguments and impacts are compelling but understand that they do not help your budgets directly. If you are still considering reducing or ending the subsidy, I urge you to start talks with Somerset County Council, Mendip District Council, Frome Town Council and the parish councils for Norton St. Philip, Rode and Beckington, to see if they can help save the service. I know Somerset County Council ended its subsidies of the 267 evening service in 2011, but they are being asked to reconsider this now. Mendip District Council does not support buses as Somerset are supposed to, but can perhaps help in other ways in future - such as using CIL to capture value from new developments to help support the bus services that they depend on, which might need agreement between B&amp;NES, Mendip and Somerset in future. But if Somerset CC will not help now, I and others have promoted the idea that the parishes might be able to make a contribution that saves the service for their residents. As most of the passengers are from Frome, a number of councillors have asked Frome Town Council to consider the idea at their next meeting on Weds 21st September (see agenda and item 4 report here <a href="http://www.frometowncouncil.gov.uk/meeting/council-2/">http://www.frometowncouncil.gov.uk/meeting/council-2/</a>). Rode, Beckington and Norton St Philip Parish Councils may also be able to help in a smaller way, with some sort of match funding agreement. Councils do need to work together here.</p> <p>So although I think there are clear economic, social and environmental reasons why B&amp;NES could justify continuing to support the 267 evening buses alone, if you need help, I hope B&amp;NES can work with other councils if and where necessary to help retain and improve this important service which is vital for so many of our residents.</p>	<p><b>Proposal for third party funding welcomed</b></p>
<p><b>Linda Oliver</b></p> <p><b>Somerset County</b></p>	<p>I am responding to the BANES consultation on the review of the subsidised 267 Bath/Frome evening services.</p> <p>I am both a Mendip District Councillor and a Somerset County Councillor. I represent the communities of Beckington, Rode, Woolverton and Norton St Philip. These are all rural villages that will be impacted</p>	<p><b>Somerset Mendip District Council</b></p> <p><b>Somerset County Council</b></p>

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<p><b>Councillor, Frome North Division</b></p> <p><b>Mendip District Councillor, Rode &amp; Norton St Philip Ward</b></p>	<p>by further cuts to the 267 bus services.</p> <p>I work closely with each of the Parish Councils in these villages and also liaise with other Councillors and FAVBUG and I know that they have made representation in response to this consultation.</p> <p>I endorse, agree and support everything that has been said already and therefore do not intend to repeat their salient points again.</p> <p>My main objective is to ensure that when you get to the point where you make your decision you are in a position of well considered feedback from all of the relevant stakeholders in Somerset.</p> <p>In my view, however, this may not be achieved for a number of reasons: -</p> <ol style="list-style-type: none"> <li>1. Many interested parties in the area affected have not been directly consulted. This includes local parishes, local District and County Councillors, including myself, and Mendip District Council.</li> <li>2. Details of the consultation have instead been passed around by word of mouth apparently initiated by FAVBUG. So many stakeholders have found out late in the day, and without enough time to seriously consider the implications. I contacted John Perrett, Service Manager for Transport, Somerset County Council when I heard of the situation, and it was John who sent me a copy of his consultation document.</li> <li>3. You may recall I had a brief word with you and you kindly sent me copies of survey results from July 2013 and February 2016. My view is that the survey information is extremely limited and therefore not a good basis for sound feedback or decision-making.</li> <li>4. Because of the late notice and lack of time, we have not had the opportunity to ensure that local bus users have been consulted. Equally there is no evidence that the buses have carried any notices advertising the consultation. So feedback from local users may be negligible.</li> </ol> <p>The failure to properly consult with Mendip District Council is probably the most significant omission because of the impact decisions of this nature, from a neighbouring authority, may have on policies within their Adopted Local Plan. As you know the essence of National Planning Policy is the presumption of sustainable development and the need to develop the necessary service infrastructure, including the provision of public transport, to support housing development. This is necessarily reinforced in the Mendip Local Plan.</p> <p>The fact is, 3 of 16 primary villages within Mendip, are affected by the 267-bus service, namely Beckington, Rode and Norton St Philip.</p>	<p><b>B&amp;NES Council has a statutory obligation to consult Somerset County Council as the Local Transport Authority.</b></p> <p><b>Further consultation with Mendip, parishes and stakeholders was also undertaken.</b></p> <p><b>The number of responses exceeds the number of service users.</b></p> <p><b>The survey data replicated the findings of previous exercises, and although it is a snapshot of particular days, the findings are believed to be representational.</b></p>

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	<p>As such, according to the Local Plan, they should not be subject to any cuts in their public transport service. Moreover due to their close proximity to Bath these three villages are extremely popular targets for housing developers, and as a result all three are significantly over performing in their completions and consents granted for new housing.</p> <p>This is a housing development reality that concerns all the Parish Councils in this area because of the potential pressure on services and infrastructure. Cuts to bus services at a time of such disproportionate growth in housing numbers does not seem appropriate.</p> <p>I have spoken to Tracy Aarons, Deputy Chief Executive, of Mendip District Council and she has asked Anna Blackburn in the Planning Policy Team to consider the implications, but this will take time. I understand they will be confirming this in their feedback to you.</p> <p>I hope you do not mind me pointing out these difficulties, but I thought you should be made aware of these problems so that you do not think that any lack of response is an indication of lack of interest or need.</p> <p>In the meantime I would recommend that the neighbouring authorities of BANES and SCC agree a way forward where sufficient funding is made available to continue the service in the short-term. This short term fix would provide the time to :-</p> <ol style="list-style-type: none"> <li>1. Organise a more comprehensive consultation.</li> <li>2. Carry out a more detailed survey of users.</li> <li>3. Do a full cost/benefit analysis.</li> <li>4. Approach local parish councils for potential funding support.</li> <li>5. Develop a plan to advertise and promote the service.</li> </ol> <p>You can count on my full support and assistance to implement such a plan</p>	<p><b>Proposal for third party funding welcomed</b></p>

Operator Responses		
Response from	Key Points	Comments
Simon Ford - First	First would be happy to operate evening journeys on a commercial basis on Friday and Saturday evenings and happy to operate journeys Monday to Thursday evenings on a de-minimis basis.	



Stakeholder Responses		
Response from	Key Points	Comments
<b>John Perrett</b> <b>Somerset County Council</b>	<p>Thank you for the opportunity to respond to your consultation. Sorry for the slight delay but I have now spoken to our Cabinet Member for Highways and Transport who is happy for me to respond as follows.</p> <p>Your consultation involves one route which operates into Somerset namely the 267 between Bath and Frome for which you provide support for the evening service. Somerset County Council would prefer to see the evening service on 267 maintained as it provides the residents of Frome and surrounding villages with journeys on this service allowing people to work later or enjoy leisure activities in both Bath and Frome which contributes to both local economies. However Somerset County Council is unable to restore the contribution to this service that it withdrew in 2011 due to budget limitations, though it is important to record that Somerset County Council continue to fund daytime services into BANES, (184 Frome to Midsomer Norton and 414/424 Frome to Midsomer Norton) for which we do not receive a contribution.</p>	
<b>David Redgewell</b> <b>Bus Users UK</b>	<p>Service 267 need to be retained to meet the need of the people Frome and the villages of Hinton Charterhouse and Midford to Bath city centre. There is a need to retain this service for the nighttime economy in Bath City centre and access to bars, clubs and theatre in the city centre including nighttime activities in Frome town centre.</p> <p>Whilst Firstgroup operate a train service under contract to GWR from the DfT. At Frome there is a limited number of taxi to take customers around Frome estates and out to the villages of Rode, Beckington, Hinton Charterhouse and Midford.</p> <p>There is also a very limited number of wheelchair accessible taxi and taxi in Frome at the Railway station and town centre. This also applies to bath Spa bus and rail station.</p> <p>Fund put up the fare for nighttime journeys Nightrider after 7pm to 1am similar to Bournemouth and Poole to the rural area. Funding should be provided from Frome Town Council, Mendip District Council, Somerset County Council as well as B&amp;NES BID team in Bath</p>	<p><b>Partly mitigated by Friday/Saturday service retention</b></p> <p><b>Proposal for third party funding welcomed</b></p>
<b>Tracey Harding</b> <a href="mailto:hardingtj780@gmail.com">hardingtj780@gmail.com</a>	<p>I was slightly shocked to hear that your council are proposing to make cuts to public transport ahead of next year's West of England devolution deal. As part of the devolution deal and the Buses Bill an elected Mayor can use their powers to improve public transport across the region which they govern</p>	

Stakeholder Responses		
<p><b>Frome and Villages Bus User Group</b></p>	<p>and more rural areas must also benefit from these improvements.</p> <p>Frome and its outlying villages will be hit hard if you cut our only evening bus service. For 18 - 25 year olds who can't afford to run a car the bus is their only means to get around. The same can also be said for any worker living on the minimum wage this now applies to 18 - 25 year olds and workers who are 50 plus. Most living on a low wage could not afford to use the train to get to work as it cost them an extra £22. 20 a week to travel. Frome's outlying villages will be cut off completely at night as they can't access a station. Some of these workers could face looking for another job if the bus service which they rely on is cut.</p> <p>Those who are exempt from driving on medical health grounds are being denied the chance to have an evening out. Workers who can't drive won't be able to visit sick relatives at the Ruh or Frome hospital. Those who want to improve their skills to find a better job will be denied this chance as they won't be able to get to evening classes.</p> <p>I would urge B&amp;NES council not to cut this funding as a solution could be found such as match funding. Please do not cut Frome's only evening bus service.</p>	<p><b>Partly mitigated by Friday/Saturday service retention</b></p> <p><b>Proposal for third party funding welcomed</b></p>
<p><b>Lucy Travis</b>  <a href="mailto:lucy_travis@hotmail.com">lucy_travis@hotmail.com</a>  <b>Frome and Villages Bus User Group</b></p>	<p>I am a committee member of Frome and Villages Bus User Group (FAVBUG), co-founder of Somerset Catch The Bus Campaign, founder of 'Save The 267 Rode Bus' and also on the First Group's 'Bath Bus Consumer Panel'. I have been a bus campaigner for over 3 years and attend various transport industry events.</p> <p>Importantly I am a regular user of the First Bus 267 bus, both to get to work and also in the evening as I attend City of Bath College classes and use the bus to get home after a night spent studying in Bath. Hence the 267 evening bus service is extremely important to me. Without the First Bus 267 bus service I would face rural isolation as I don't drive and I live in one of the villages between Bath and Frome that has no other transport connections.</p> <p>Over a course of 3 days (Tuesday 13 – 15 September 2016) FAVBUG conducted a straw poll of bus users on the Bath to Frome 267 21:10 evening bus. We concluded 60% of passengers were using the bus for nights out, 20% were commuters working late, 10% were college students 5% are hospital visitors and 5% were tourists. However, the percentage of students will increase when University and College term time starts (not all courses have started yet). Several 18-25s said they regularly commute to Bath in order to undertake evening jobs, without the bus service they said they would</p>	<p><b>Partly mitigated by Friday/Saturday service retention</b></p>

Stakeholder Responses		
	<p>have to give up their jobs.</p> <p>There is a strong business reason to maintain the 267 evening bus services as it substantially benefits the BaNES economy. The RIO on this subsidy (based on our straw poll expenditure and activity statistics) suggests £150,000 is generated annually for the Bath economy through a subsidy of £19,000 (Calculation is based on 10,084 bus passengers on the evening service of which 6,000 are on nights out. 6000 x £25 spend per night. BaNES subsidy currently equates to £1.89 per bus passenger on the evening bus service).</p> <p>There is obviously also a strong environmental reason to maintain the evening bus service. If the evening bus service were cut more people especially on nights out would drive into Bath city centre causing increased congestion and increased pollution.</p> <p>Thirdly there is a strong social reason to maintain the evening bus service. Many people, especially the young, rely on the evening 267 bus to get to Bath to see friends, shop in Bath, visit patients in the RUH, access education, have nights out for leisure and entertainment. The bus services for this age group avoids the isolation of rural villages and the market town of Frome, hence it is a vital service.</p> <p>Although Frome has a railway station it is on the edge of Frome and is long distance from most of Frome's major housing estates. People who live in Frome would therefore have to walk three miles to walk from their home to get from the railway station. Also expecting young people, especially young women, to walk home after work or a night out at midnight to their homes on the Frome housing estates is undesirable whereas as buses currently drop them typically only a few hundred yards from their homes.. The train is also considerably more expensive than the bus ticket (e.g. £20 more expensive to travel by train than a bus on a weekly ticket).</p> <p>Also with no evening services, the villagers of Norton St Philip, Woolverton, Rode, Beckington and Oldford, which are currently served by the 267, would have to get a taxi home from Bath. A taxi costs £40 to get to Beckington from Bath.</p> <p>Match funding – we invite BaNES to explore the issue of match funding with Somerset and/or Mendip and/or Frome and maybe with the villages.</p>	<p><b>Proposal for third party funding welcomed</b></p>

Stakeholder Responses		
<b>Gordon Edwards</b> <a href="mailto:gordon.edwards@ipts.co.uk">gordon.edwards@ipts.co.uk</a>	<p>I would support the withdrawal of the subsidy for two journeys in each direction on Monday to Saturday evening between Bath and Frome, unless Somerset County Council is prepared to meet the majority of the required financial support.</p> <p>The data reveals that two hundred and forty journeys per annum are made by customers travelling to and from Hinton Charterhouse and Midford (less than five journeys per week, one person alighting or boarding at Hinton Charterhouse or Midford every five journeys) – the subsidy for passengers alighting or boarding at Hinton Charterhouse and Midford is £79.48 per journey!</p>	

Customer and Resident Responses		
Response from	Key Points	Comments
<b>Cordelia Rowlett</b> <a href="mailto:cordelia_chris@hotmail.com">cordelia_chris@hotmail.com</a>	<p>I think this service is very important to enable people in Frome to access evening activities in Bath. The train is not a good replacement as many people have to travel to the train station as well, whereas getting the bus they can find a stop near them. Cutting the service would affect people who use the bus to get to work in bath and then want to stay for the evening too. It would definitely increase traffic to and from Bath in the evenings and possibly at other times if people didn't have the option of returning home by bus.</p>	<p><b>Somerset Frome</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<b>Sam Quick</b> <a href="mailto:samquick99@me.com">samquick99@me.com</a>	<p>I would just like to send you a quick email to highlight my support for the 267 service between Bath and Frome. Being only 17 and from a working-class background, I rely heavily on the bus service as a means of transporting myself between work and home, especially the late-evening services. I do hope you take people like myself into consideration when making your decision.</p>	<p><b>Somerset Frome</b></p>
<b>Sheena Harden</b> <a href="mailto:matthewandsheena@aol.com">matthewandsheena@aol.com</a>	<p>As residents of Norton St Philip, we are writing to express our concern about the possibility of losing our late night bus service. We often use the late bus from Bath after a night out and in fact, chose to move to Norton so that we could continue to frequent Bath because of this service. It is important to us that our teenagers are able to get back from Bath safely during the evenings. My husband and I also use this service when we want to go to the Theatre, restaurants and bars in Bath. It is our experience that the last bus back from Bath is usually fairly full and there are often occasions at the weekends when there has been standing room only.</p> <p>Please consider the needs of families like us who want to access the many facilities on offer in Bath when making your decisions.</p>	<p><b>Somerset Norton St. Philip</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>

Customer and Resident Responses		
<p><b>Ann Zakaszewska</b>  <a href="mailto:annzak@icloud.com">annzak@icloud.com</a></p>	<p>I'm writing concerning your proposal to remove the evening 267 bus to Frome from next year. The evening bus service is a lifeline for the villages near Frome so your proposal is extremely worrying for us. Although you state there is a late night train the nearest station to Beckington is over 3 miles away and even further for other villages.</p> <p>I would urge you to reconsider your decision, taking into consideration the numbers of passengers using the service. The bus is often full, certainly on the later service so surely an option for a reduced service at the very least could be considered</p>	<p><b>Somerset Beckington</b></p> <p><b>A reduced service would still incur most of the costs with fewer customers</b></p>
<p><b>Prof Matt Griffiths</b>  <a href="mailto:matt@matt-griffiths.com">matt@matt-griffiths.com</a></p>	<p>I believe that Bath and NE Somerset are reviewing their bus services from 8pm out of the city. As a resident of Rode we have already seen huge transport cuts to the village and the access to Bath and back has been cut considerably.</p> <p>The 23.10 bus from Bath allows Rode residents to get back from an evening in Bath where we can access pubs, restaurants, the theatre as paying customers to these businesses. It also allows workers to get home if they work into the evening.</p> <p>This bus is a lifeline for many people and having seen our bus services slashed in recent months has affected our community substantially.</p> <p>We have many elderly and disable resident who rely completely on the 267 for every trip they take to be able to maintain their independence but also have younger people in the village who use buses to enable them to access a nightlife in Bath.</p> <p>The 267 reduces car journeys to and from Bath. It reduces the emissions and congestion caused by cars, almost certainly reduces people having a drink ( even within the drink drive limit), and makes Bath a better and safer place for its residents.</p> <p>We do use this bus as a village and I would ask B&amp;NE Somerset to consider not only the impact on the customers affected but also the impact that this will have on Bath businesses as a result of reduced footfall in their premises.</p>	<p><b>Somerset Rode</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Brian Mansfield</b>  <a href="mailto:brian@taxistudio.co.uk">brian@taxistudio.co.uk</a></p>	<p>I read in the Beckington Parish magazine that BANES is in consultation to consider the continuance of the late night 267 service to Frome, through our village of Beckington.</p> <p>I've lived in the village for 15 years and as a family we regularly use the service after nights out in Bath. It's a great service to link the 9 miles into town, without which we would have no late night public transport option and would have to resort to a £30 Taxi ride or driving, which you'll appreciate</p>	<p><b>Somerset Beckington</b></p>

Customer and Resident Responses		
	<p>isn't always the desired option!</p> <p>I have a 13 year old at Beechen Cliff with many friends in Bath who, as he grows, will want to visit them later in the evening and a daughter hoping to start at Hayesfield next year, for whom the evening link to Bath would also be essential.</p> <p>I would ask you on behalf of our family and my fellow villagers to please keep the subsidy in place and the late evening services running. They are a lifeline for our social life as a rural community.</p>	<p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Ros Clarke</b>  <a href="mailto:ros@rundells.myzen.co.uk">ros@rundells.myzen.co.uk</a></p>	<p>am writing to ask you to continue to support the 267 bus service from Frome to Bath (via Norton St Philip). I live in Norton St Philip and as a family we are absolutely reliant upon this service for a host of activities. We use this service for many reasons including:- going in to Bath to the theatre and cinema and bringing friends (many from London) into Bath for an evening (as well as frequently in the day time). We also use it to meet up with friends for a drink, for trips with our children to see the sights of Bath. We have a lodger who is studying at the University of Bath who uses the service regularly and would be completely isolated from his colleagues without this service.</p> <p>In fact, I would like to propose we have a more frequent service if possible. The reason being that the service in the evening (from Bath to Frome) leaves a large gap just when theatres and cinemas and concert halls are emptying (around 10 pm generally speaking) because after the bus at around 9 pm there is not another one until 11.10 pm so it would be a good marketing opportunity to provide a bus around 10.15 pm to transport all those who've attended cultural events.</p> <p>In short, we would be appalled if this service were to be unsupported or removed from our village</p>	<p><b>Somerset Norton St. Philip</b></p> <p><b>Would involve additional cost and greater subsidy</b></p>
<p><b>Sandra Porter</b>  <a href="mailto:sandraporter_2@hotmail.com">sandraporter_2@hotmail.com</a></p>	<p>I understand you are consulting on ending the subsidy of the 267 evening services including the late bus to Rode that leaves Bath at 23:10pm</p> <p>I appreciate that BaNES is faced with tough decisions going into its 2017/18 budgeting process and is looking to make cuts, and that choices have to be made, however, the modest £18,000 grant that maintains the evening services of the 267 bus service to Bath from Frome and its local villages is a vital lifeline.</p> <p>Moreover, every evening the 267 bus service brings a lot of spending power into Bath. It allows people from Frome and neighbouring villages to have a night out in Bath with each passenger typically spending around £30 per head. On the basis of 10,000 bus passengers over the year that would add up to £300,000. This is pretty good ROI on an £18,000 investment, plus it brings massive</p>	<p><b>Somerset Rode</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>

Customer and Resident Responses		
	<p>social benefits and stops Frome and the surrounding villages becoming effectively marooned from the city in the evening.</p> <p>It will also impact on people from the villages who work in the service industries in the evening in Bath, and cause social and economic isolation, and increase car usage, pollution and use of fossil fuels, all of which is counter to BaNES sustainable transport policies. I surely needn't remind you that the Joint Local Transport Plan is based around five key transport goals:</p> <ul style="list-style-type: none"> <li>• Reduce carbon emissions</li> <li>• Support economic growth</li> <li>• Promote accessibility</li> <li>• Contribute to better safety, security and health</li> <li>• Improve quality of life and a healthy natural environment</li> </ul> <p>Please ensure that this subsidy is maintained.</p>	
<p><b>Pauline Scott-Garrett</b>  <a href="mailto:paulescottgarrett@btinternet.com">paulescottgarrett@btinternet.com</a></p>	<p>I understand you are consulting on ending the subsidy of the 267 evening services including the late bus to Rode that leaves Bath at 23:10pm</p> <p>I appreciate that BaNES is faced with tough decisions going into its 2017/18 budgeting process and is looking to make cuts, and that choices have to be made, however, the modest £18,000 grant that maintains the evening services of the 267 bus service to Bath from Frome and its local villages is a vital lifeline.</p> <p>Moreover, every evening the 267 bus service brings a lot of spending power into Bath. It allows people from Frome and neighbouring villages to have a night out in Bath with each passenger typically spends around £30 per head during a night in Bath. On the basis of 10,000 bus passengers over the year that would add up to £300,000. This is pretty good ROI on an £18,000 investment, plus it brings massive social benefits and stops Frome and the surrounding villages becoming effectively marooned from the city in the evening.</p> <p>It will also impact on people from the villages who work in the service industries in the evening in Bath, and cause social and economic isolation, and increase car usage, pollution and use of fossil fuels, all of which is counter to BaNES sustainable transport policies. I surely needn't remind you that the Joint Local Transport Plan based around five key transport goals:</p> <ul style="list-style-type: none"> <li>• Reduce carbon emissions</li> <li>• Support economic growth</li> <li>• Promote accessibility</li> <li>• Contribute to better safety, security and health</li> <li>• Improve quality of life and a healthy natural environment</li> </ul> <p>Please ensure that this subsidy is maintained.</p>	<p><b>Somerset Rode</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>

Customer and Resident Responses		
<p><b>Alan Batcheldor</b>  <a href="mailto:alanbatcheldor@btinternet.com">alanbatcheldor@btinternet.com</a></p>	<p>We moved to Rode 2 years ago to get away from that awful amount of traffic along the Warminster Road in Bathampton. One of the main reasons we moved here was because there was a regular bus service from the village to Bath. Our reasons for visiting Bath regularly were as follows:</p> <ol style="list-style-type: none"> <li>1) To visit my elderly mother (she is 91 years old) who lives in Audley Avenue, i.e. the other side of the centre from us.</li> <li>2) To keep being able to keep our health up at pilates groups.</li> <li>3) To meet up with friends for lunch in the city.</li> <li>4) To go shopping without worrying about parking etc.</li> <li>5) To go to the theatre regularly in the evenings.</li> </ol> <p>We have already lost most of our daytime 267 services through the village so we either drive in to Bath or don't bother at all. In fact, we visit Bath a lot less that we used to. The loss then is to the business we supported in Bath. The last straw is the proposed loss of the late night bus service through the village from Bath.</p> <p>B&amp;NES obviously does not care about extra car traffic into Bath or the bus services would not be cut. It is vital that rural bus services are kept. I realise the service concerned leaves the B&amp;NES area but it provide revenue to Bath businesses.</p> <p>I do not expect any response to this or any heed to be taken. If the council needs the extra funding it should approach the government who, if they ignore the requirements of too many people, will NOT be re-elected at the next general election.</p>	<p><b>Somerset Rode</b></p>
<p><b>Celia Herincx</b>  <a href="mailto:massage.bach@gmail.com">massage.bach@gmail.com</a></p>	<p>I am extremely concerned that the 267 bus is under threat again. This time to abandon the last bus at 11.10.</p> <p>My husband and I - and more importantly our sons - aged 19 and 21 rely heavily on this bus to get home from Bath on a regular basis. It is the ONLY form of transport at night and it's simply not acceptable to remove the service.</p> <p>We feel marooned as it is with a barely skeleton service operating to Rode. This happened just after we had moved out of Bath earlier this year and we do not want to lose the last remaining mode of public transport.</p> <p>If BANES is committed to cutting cars on the road and pollution, it will keep a public bus in operation.</p>	<p><b>Somerset Rode</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>



Customer and Resident Responses		
<p><b>Josie Nicholls</b>  <a href="mailto:josieleros@yahoo.co.uk">josieleros@yahoo.co.uk</a></p>	<p>As a regular user of this service I am so disappointed to hear about the consideration by the council to stop these services. I wanted to highlight my thoughts to you for consideration during this consultation</p> <p>- I regularly use the evening bus from Bath to Norton St Philip. Most regularly I use this to go shopping in Bath in the day and then for going out for meals and drinks in the evening I usually get the last bus (23.10) back that you are considering cancelling. As do many others that live locally to me. As my prime use for this is on the weekends for socialising has the council considered keeping a weekend evening service to help continue to support the Bath evening (and day as I tend to combine these) economy, however reducing the weekday services where there may be less demand and more costs associated</p> <p>- Should you remove this service it needs to be considered that there would also be a direct effect to traffic in Bath. Without this service my only alternative is to drive into Bath There is no other transport route available to get home in the evening. It is not feasible for me to get a 45 minute train journey to Frome from Bath and then be left in Frome with no bus service available to take me back to Norton St Philip.</p> <p>- I appreciate that the number of residents in these villages are low in comparison to Frome and so are given little consideration in this consultation. However there are many residents in these small villages who used to live in Bath (such as myself) and still regularly visit. Many people call this a commuter area for Bath and as such we are regular visitors, school pupils, workers and supporters of the economy. The more the bus routes are cut the less benefit Bath will see from these non-tourist groups who spend their money in Bath throughout the year. I think the value this group of people bring to the economy is not fully considered in this consultation.</p> <p>- For the relatively small savings for the 267 bus cuts detailed in this consultation I believe there would be a direct impact to the Bath economy that would outweigh the cost savings under consideration.</p>	<p><b>Somerset Norton St. Philip</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Keith Sharman</b>  <b>“Wych Elm”,</b>  <b>9, Langham Place,</b></p>	<p>I write with regard to the proposed consideration of future financial support for the 267 evening bus service which comes through the village of Rode.</p> <p>I and many of my family &amp; friends used to use this service on a regular basis, usually if not once a week but often three times a month, but sadly we do so now only occasionally since First Bus in their wisdom, withdrew most of the service from Rode. We still go into Bath of an evening but since it now</p>	<p><b>Somerset Rode</b></p>

Customer and Resident Responses		
<b>Rode,</b> <b>FROME,</b> <b>Somerset. BA11 6PL</b>	<p>means walking or driving to Beckington or Woolverton (a dangerous route even in daylight), it tends to be for a specific reason rather than just because we can (could).</p> <p>The whole point of this is that there is no evening bus into Bath from Rode. If there were, around 6-6:30. we would revert to our previous behaviour. Sometimes I will go into Bath for a whisky tasting - 1am not going to drive- at the Tasting Room in Green Street, sometimes for a meal or just a pub crawl, and as you mention in the consultation, the financial benefit to Bath is good. If I or we go to Bath it is unlikely we will spend less than £30.00 or more per head.</p> <p>I fully understand the reasoning behind the hesitancy to subsidise the route when people from B&amp;NES tend not to use it, and I just wish SCC had the foresight to provide funds for a service that people need &amp; want. As a previous member &amp; chairman of Rode Parish Council I am fully aware of expenditure &amp; budget cuts, but it never ceases to amaze me what funds can be found for in these straitened times. Perhaps funding from other sources could be sought, perhaps from Parish Councils or commercial sponsorship.</p> <p>Also in the document, the alternative rail service is mentioned between Bath &amp; Frome. Yes this exists, but is of little use to those of us in Midford, Hinton Charterhouse, Norton St Philip, Rode, Beckington, Oldford etc.</p> <p>I therefore implore you to consider the benefit to Bath &amp; consequently to B&amp;NES of retaining this service, and even more so, applying pressure to First to re-instate an evening 'in' service to Bath from Rode which would at least return us to the status quo.</p>	<p><b>Partly mitigated by Friday/Saturday service retention</b></p> <p><b>Proposal for third party funding welcomed</b></p>
<b>Paul May</b> <b>Roosters</b> <b>North Street</b> <b>Norton St Philip</b> <b>BA2 7LE</b>	<p>I write first of all thanking your Council for supporting this service over the last five years. I understand you are reviewing this route and its evening support.</p> <p>I am a great supporter of our beautiful city of Bath for entertainment eating and drinking plus it is a good place to shop. If the evening service was no more this would be a major blow.</p> <p>There is also a need, for example, of a younger user who works on shifts in Bath and relies on the daytime and evening service.</p> <p>I do appreciate all your efforts to date in keeping this service available and thank your Council very much once again. So please can you keep us connected, thanking you.</p>	<p><b>Somerset</b>  <b>Norton St. Philip</b></p>
<b>Ruth Craig</b> <a href="mailto:ruthmargaretcraig@hotmail.co.uk">ruthmargaretcraig@hotmail.co.uk</a>	<p>I was most concerned to hear that the 267 bus service is going to be reduced in the evening. I moved to Beckington just over a year ago and one of the main criteria for moving here was the excellent bus service to Bath. I am retired but I have an active social life and enjoy many evening cultural activities in Bath. The bus is the only way I can get home.</p> <p>Prior to living here I was living in a Dorset village - over a period of ten years the bus service was reduced and reduced. Eventually one bus a week. The village died a slow death. Old people were marooned. Young people moved away. Richer people used their cars.</p>	<p><b>Somerset</b>  <b>Beckington</b></p>

Customer and Resident Responses		
	Please do everything you can to keep this service going.	
<b>Tony Craig</b> <a href="mailto:tonycraigatcdp@hotmail.com">tonycraigatcdp@hotmail.com</a>	<p>Having relocated on the past 2 years from a village in West Dorset which had a bus service once a week for one journey only - which was subsequently cancelled and had dire impact on the village, I was delighted to see the excellent service provided from Beckington to Bath and Frome. My family have enjoyed the benefits of the BaNES subsidy by travelling to Bath regularly to eat, shop, be entertained and then return in the late evening slot! ( one of the 5 services under threat) I would implore BaNES to maintain this highly valued subsidy so we can continue to patronise all that Bath has to offer.</p>	<b>Somerset Beckington</b>  <b>Partly mitigated by Friday/Saturday service retention</b>
<b>Sarah Owens</b> <a href="mailto:SOwensUK@aol.com">SOwensUK@aol.com</a>	<p>Beckington Community Choir (the Choir) began as an initiative of BaNES Council, to improve quality of life for people living in isolated rural communities.</p> <p>The Choir just celebrated its 20th anniversary; we are still growing because of your initial investment.</p> <p>The longevity of the choir is due in large part to the talent and dedication of our choirmaster. Our choirmaster depends on the 267 Bus service to Bath after our evening choir practice, and has no alternative means of transportation. Cessation of the 267 Bus would put him out of paid employment with the Choir.</p> <p>Cessation of the 267 Bus would be an adverse outcome of your decision not only for our choirmaster, but also for the Choir, Beckington Village, and surrounding communities.</p> <p>The Choir supports Beckington with Choir performances: Christmas and Spring concerts in the Village Hall, participation in Remembrance Sunday service at St George's C of E church, other church services in Beckington, and carol singing at White Row Farm Shop.</p> <p>We personally would be BIG losers; as we benefit from the community life it engenders. (We drive a long way from a remote part of Somerset to participate in Choir.)</p> <p>Please DO NOT STOP the 267 Bus service to Bath after 8PM</p>	<b>Somerset Beckington</b>
<b>Steve Jenkins</b> <a href="mailto:steve@jrylands.plus.com">steve@jrylands.plus.com</a>	<p>Having lived in Beckington for nearly 30 years, my family have much appreciated the service the 267 provides into Frome and to Bath, though we do have alternative forms of transport. My children have grown up in Beckington and now their children are beginning to appreciate this part of Somerset</p>	<b>Somerset Beckington</b>

Customer and Resident Responses		
	<p>when they visit us. The bus service has provided a valuable link to the cultural opportunities in Bath and the local area, which my family have all enjoyed. It is also the only bus service to Beckington from Bath linking directly with evening trains from the Paddington train service. However as a member of Beckington Choir, I have a specific plea to keep the evening 267 bus service.</p> <p>Beckington Choir was formed under a council cultural initiative in 1996. We have had several Directors of Music since I joined the Choir in 1998, but the Choir has had a renaissance since our current, younger, Director took over four years ago. For some time we had about only 20 members, but membership is now more than 40 and we have had some very successful and well attended concerts as a result. However our Director lives in Bath and does not drive, so he depends on the 267 bus for every journey he makes to Beckington and back to Bath. His return journey to Bath is always after 9:30 p.m., so the threat to the 267 evening service will hit him particularly hard as he has no alternative transport. He might have to cease his employment with Beckington Choir. That is an outcome which would be greatly regretted by choir members and also by many others in our local surrounding communities. For many years the Choir has supported Beckington with Choir performances at Christmas and Spring concerts in the Village Hall, participation in the Royal British Legion Remembrance Sunday service at St George's Church, at other church services in Beckington, carol singing at White Row Farm Shop and performances at Beckington's Village Day.</p> <p>Please DO NOT stop the 267 evening bus service.</p>	
<p><b>Shirley Batchelor</b>  <a href="mailto:shirley.batchelor@sky.com">shirley.batchelor@sky.com</a></p>	<p>It has been brought to my attention that the Council is considering cutting the evening bus services from 8pm from Bath to Frome. I would like to make you aware that this would cause huge disappointment to a large group of community choir members who have been meeting weekly for the last 20 years at Beckington Memorial hall. The bus service is essential to transport people to and from our weekly rehearsals and concerts and would therefore have a huge impact on the whole choir and local community, especially if this were to put an end to our community choir.</p>	<p><b>Somerset Beckington</b></p>
<p><b>Melanie West</b>  <a href="mailto:mcwest9@gmail.com">mcwest9@gmail.com</a></p>	<p>I urge you to reconsider the removal of evening bus services between Bath and Frome, namely the 267.</p> <p>Effective public transportation in and out of the town is vital for people to live full lives. Not everyone is able to drive or can afford a car. Also some passengers are too young or too ill to drive and this leaves them totally stranded. The trains from here are quite slow and also quite expensive.</p> <p>Reliable, frequent public bus transport for the people of Frome and surrounds via the 267 should not really be in question. There will never be a time when people don't need to get around. Everyone needs to be able to travel out of the town without relying on a car. People need to get to work, see</p>	<p><b>Somerset Frome</b></p>

Customer and Resident Responses		
	<p>their families and friends and socialise. This proposal to cut the 267 would unfairly discriminate against those who are not car drivers and leave them unable to travel out of Frome or back in the evenings which is a bit grim.</p> <p>Please re-think this proposal to cut this vital service. I understand council budgets are tightening and this is a great challenge but public transport is not the area to cut your subsidies from.</p>	
<p><b>Sylvia Chambers</b></p> <p><a href="mailto:sylvia841@btinternet.com">sylvia841@btinternet.com</a></p>	<p>My husband and I use the 267 bus regularly in the evening to attend the Memorial Theatre in Frome, have the occasional meal or meet friends. Also we sometimes need it to return from Bath after a late appointment at RUH. We would be lost without this service and could not afford frequent taxis as we are pensioners, so rely on public transport for any trips out. We are sure that there are many others in the same situation. We hope that these services can be saved to avoid isolating Frome in the evenings.</p>	<p><b>Somerset Frome</b></p>
<p><b>maggie wardell</b></p> <p><a href="mailto:maggiejwallace@yahoo.co.uk">maggiejwallace@yahoo.co.uk</a></p>	<p>For car owners who opt to use public transport it is normally a lifestyle choice - usually taken in order to help create a cleaner, less congested environment, and to avoid the often astronomical parking expenses. It is not often for the convenience.</p> <p>For the carless of which there are many - senior citizens, the disabled, the young, the low paid, students etc., public transport is not a choice, it is a necessity.</p> <p>The 267 is a vital link for many reasons - socializing, visiting family friends, shopping, catching rail and airport bus services and very importantly to get to and from work. And these activities not cease after 6pm.</p> <p>Trains from Frome to major destinations such as London are very intermittent and although the station is in walkable distance for a fit senior citizen like myself, it probably entails the extra expense of taxi for the less able or for someone with children and pushchair etc. i.e. It is no way convenient for the regular cohort of 267 users that I observe travelling regularly on this service, since I myself have started using in the past 18 months.</p> <p>Again it will be the already socially disadvantaged who will be hit.</p> <p>The mental health effects on a cohort of the community already struggling to make ends meet and have some kind of quality to their lives is not to be underestimated. They have enough stress in their lives already.</p> <p>It would be interesting to find out how many people will have problems getting to and from work after 17.58 if this service is cut. These days many people do have to work unsocial hours - late night retail, pubs, restaurants etc., and if people will have to give up evening jobs because of it.</p> <p>I know from experience that work opportunities are extremely limited if you can't afford to or don't want to live in a larger town or city and are relying on public transport.</p> <p>Not being able to afford to run a car since I retired, I know my quality of life and social contacts</p>	<p><b>Somerset Frome</b></p>

Customer and Resident Responses		
	<p>would be greatly curtailed if this service were to be reduced any more than it already has been. (Waiting for over an hour for the 23.10 is bearable in summer but not in winter.) And it is certainly not a luxury method of travel - especially in inclement weather. It can be exhausting and exasperating and one's life is ruled by bus timetables. As I say for many of us this is NOT a LIFESTYLE CHOICE. But at least at the moment we do have some choice.</p> <p>Of all the services to consider cutting ( and I believe the Midsomer Norton service has already been axed) the 267 is the one you just can't cut.</p>	
<p><b>Carole Woods</b>  <a href="mailto:davewoods9@icloud.com">davewoods9@icloud.com</a></p>	<p>Hello, please will you seriously consider not cutting the evening services Frome/Bath 267 in the future. I am unable to drive like many others, I have family &amp; friends in bath &amp; the surrounding areas so use this service quite a lot. Have can the public use public transport as the govt would like as to do if the transport isn't there for us use. This is an important bus service between two town/city, I know that it crosses county borders &amp; I just hope that the two counties concerned can sort this problem out once &amp; for all</p>	<p><b>Somerset Frome</b></p>
<p><b>David Turvey</b>  <a href="mailto:dnturvey@gmail.com">dnturvey@gmail.com</a></p>	<p>I have lived in Hinton Charterhouse for 24 years, during which time I have regularly used the 267 bus service to travel into Bath and Frome on the evenings. This has been for both business and social reasons, and has enabled me to patronise Bath restaurants, pubs etc. as well as grow my print business.</p> <p>It has become an integral part of my life and would I would be devastated if it was no longer available. I live on a very low income of less than £10,000 p/a, so the price of taxis makes that option unrealistic on a regular basis for someone like myself. I would just have to stop seeing friends and frequenting businesses in Bath in the evenings.</p> <p>I know that many younger people in the village, who don't have cars or funds to use taxis, also regularly use the service, and for them it would be equally devastating.</p> <p>As a longstanding council tax payer and local resident of very modest means, I sincerely hope you will seriously reconsider withdrawing the subsidy that supports the 267, as this would have a significant impact on me and other villagers.</p>	<p><b>B&amp;NES Hinton Charterhouse</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Stuart Barnes</b>  <a href="mailto:stuartj.barnes@btinternet.com">stuartj.barnes@btinternet.com</a></p>	<p>I write to protest most vigorously at the threat to the above bus service from May 2017. The implications this possibility means would have far reaching and detrimental effects on the community both in Bath and in the villages along the route.</p> <p>I am aware that correspondence such as this will have little or no effect on the decision reached, but I urge you to consider the issues so raised.</p>	

Customer and Resident Responses		
<b>Ray Floyd</b> <a href="mailto:skyblueray@hotmail.com">skyblueray@hotmail.com</a>	<p>I have heard that there are projected changes to the 267 bus timetable, which would mean fewer evening buses to Beckington. I would like to urge the council to bear in mind how difficult this will be for people who may have evening activities in Bath or Beckington</p>	<b>Somerset Beckington</b>
<b>Janet Lloyd</b> <a href="mailto:lloyd646@btinternet.com">lloyd646@btinternet.com</a>	<p>As a member of Beckington Choir I am asking you to reconsider the axing of the above bus service. As our musical director has no car he relies on this service to bring him to Beckington and return every Tuesday evening. Also anybody who wants to go to Bath by bus from Frome and surrounding area for an evening out will be disadvantaged in not being able to get a late bus back from Bath.</p>	<b>Somerset Beckington</b>
<b>Lucile Pascale</b> <a href="mailto:pascale.lucile@gmail.com">pascale.lucile@gmail.com</a>	<p>I write to express my dismay that you are considering stopping the bus service at 8pm. An evening bus service allows people who work in bath to come back late to their home. They may have been detained at work, they may have relatives to visit whom they cannot see at other times of the day.</p> <p>Older people, people not rich enough to afford a car, youngsters, they would all be deprived by the 8pm limitation of this very important public service. I urge you to remember the important role an all-day bus service delivers to a community and take the right decision in maintaining the service as it is currently</p>	<b>Partly mitigated by Friday/Saturday service retention</b>
<b>Jenny Searle, George Inn</b> <a href="mailto:Georgelnn@wadworth.co.uk">Georgelnn@wadworth.co.uk</a>	<p>I have recently been informed that there is a proposal to end the evening service no 267 from Bath to Frome which goes through the village of Norton St Philip.</p> <p>As you may or may not be aware the George Inn is situated in the centre of Norton St Philip along with the Fleur de Lys and also the Plaine on the crossroads in the centre of the village.</p> <p>The bus stop is immediately outside the pubs. The three businesses are run together and owned by Wadworth &amp; Co of Devizes and managed by myself. The businesses comprise of 14 letting bedrooms, 2 bars, a large dining room, a dungeon function room, a skittle alley and games room along with a beautiful terraced garden overlooking the church and cricket pitch.</p> <p>All of these businesses support the local community and recruits from within a 7 mile radius along with our guests who stay with us and then wish to dine out or visit the historical beauty of Bath itself. Should the service be discontinued this will impact the employment of my team who currently use the service daily from and to Frome to us.</p> <p>It will impact the decision of prospective employees and limit where they come from.</p> <p>It will impact the decisions of guests who are looking to stay with us who will be looking for transport to and from Bath to eat, visit the sites and return to sleep with us. The cost of a cab is astronomical - £25 minimum.</p> <p>It will impact those living in the village who use the service regularly who cannot drive or are unable to due to health reasons, from getting to the services they need at the hospital or other clinics.</p> <p>It will affect the young people who currently live in the village who use the service to have nights out</p>	<b>Somerset Norton St. Philip</b>



Customer and Resident Responses		
	<p>in Bath.</p> <p>Overall the cessation of the 267 evening bus will have a detrimental effect on the businesses that are the centre of this village and provide employment and tourist trade to the area.</p>	
<p><b>Sarah Keelty</b>  <a href="mailto:sarah_hoblyn@hotmail.com">sarah_hoblyn@hotmail.com</a></p>	<p>Please keep this service as it will have huge impact on people who don't have cars needing to work late in Bath</p>	
<p><b>guy.jennings</b>  <a href="mailto:guy.jennings@btinternet.com">guy.jennings@btinternet.com</a></p>	<p>I live in Norton St Philip and use this service regularly. It is a lifeline for all residents on the route between Bath and Frome. I understand that the grant given by the council is relatively modest and is outweighed by the spend of users once in Bath.</p> <p>With no bus service in place, the whole route would effectively be cut off from Bath for evening social and work visits. The increased cost of taking taxis instead will make visiting Bath too expensive for many, particularly for individual travellers.</p> <p>The modest financial saving may seem initially attractive but must be considered within the context of the cost to Bath's businesses of the loss of our trade and the social impact on those affected (especially young people with friends along the route, evening workers and low income users for whom taxis are not a feasible option). Isolating communities brings new problems, many of which have their own costs, which bear upon councils.</p> <p>Local councils exist to provide services to their communities. This is a vital service and I would hope that in your consultation you consider the above points and conclude that the evening buses should continue</p>	<p><b>Somerset</b>  <b>Norton St. Philip</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Joanne Stewart-Cox</b>  <a href="mailto:joanne_stewartcox@yahoo.com">joanne_stewartcox@yahoo.com</a></p>	<p>I am emailing about the plans to scrap even more of our 267 Rode-Bath bus service. Like many in the community I have been disheartened about how thoroughly we are being cut off from our local city.</p> <p>Personally I use the 267 for evening nights out. I used to get the 267 into Bath from Rode and return on the last bus in the evening. I now rely on lifts to Beckington in order to catch the bus into Bath, but still get the last bus home to Rode. If the last bus home to Rode ceases I will no longer go into Bath for my evenings out as there is no possibility of taxis from Beckington, it will be too late to ask for a lift home and it will be too dangerous to walk.</p>	<p><b>Somerset</b>  <b>Rode</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Richard Ackroyd</b></p>	<p>I am totally opposed to the removal of this service. It is a valuable route used by; Frome students</p>	<p><b>Somerset</b>  <b>Frome</b></p>



Customer and Resident Responses		
<a href="mailto:rich.ackroyd@blueyonder.co.uk"><u>rich.ackroyd@blueyonder.co.uk</u></a>	who study in Bath; evening workers; people on a night out and vulnerable travellers without alternative options. The service is a vital link for villages too. It's also regrettable that Somerset CC no longer subsidise this	
Gordon Roberts <a href="mailto:G.Roberts@bath.ac.uk"><u>G.Roberts@bath.ac.uk</u></a>	<p>I moved to work at the University of Bath in January 2015 and one of the key factors in moving to Rode was the 267 bus.</p> <p>Following an entirely flawed data gathering exercise by First buses, this service was greatly reduced in 2015 and now virtually entirely precludes me from traveling to and from work via the bus on a daily basis. The last ‘commuter’ bus that goes via Rode now leaves Bath at a time that I cannot guarantee being able to make. While the bus still passes through Wolverton and Beckington, either stop leaves me with a dangerous walk down country lanes and across fields via public footpaths. Neither an ideal situation to be in when wearing a suit. The only option therefore left to me is to therefore drive, which is neither good for the overall traffic levels on the roads into and out of Bath nor good for the environment.</p> <p>So now we come to the consultation regarding the evening bus service. I am only too aware of the funding stresses placed upon public sector organisations and that hard decisions have to be taken with regards to supporting services. However, this consultation appears to have failed to actually consult the very people affected by the service. There are no notifications or information on the actual 267 buses that even this consultation is even taking place, let alone a survey of demand. I am well aware, having used the service many times to get back to Rode of an evening, of the value that this service offers and the considerable demand for it.</p> <p>For example, if the 11pm bus is removed, I will have to think very carefully about my options for an evening in Bath, as I cannot afford to pay for a train/taxi combination to get home compared to the regularity that I take the bus. This then has a knock-on effect for businesses in Bath and area, as they will see an economic impact in the decline of custom.</p> <p>I would therefore politely request that a full and comprehensive review of services based on customer requirement analysis is carried out before cutting subsidies and that this service is in fact not cut at all.</p>	<b>Somerset Rode</b>  <b>Partly mitigated by Friday/Saturday service retention</b>
J Tozer <a href="mailto:Bathpets@aol.com"><u>Bathpets@aol.com</u></a>	The 267 Bath/Frome evening bus service is a valuable service which should definitely not be scrapped. Many years ago I used this service for my work and I could not have got home without it. I now have employees who have used it too. It is essential for people travelling to and from Bath for an evening out and therefore helps local businesses in Bath, and also for relatives visiting family members in hospital. It would also hamper all those wishing to take part in evening education classes.	

Customer and Resident Responses		
<p><b>Steve Rhodes</b>  <a href="mailto:onesteverhodes@gmail.com">onesteverhodes@gmail.com</a></p>	<p>Please don't cut the services through Rode Village any further. I used to be able to use the bus services in the village to get between Rode and Bath Spa Station or Rode and Trowbridge Station as part of my work - I travel quite a bit. The options are now very restricted, please don't make it even worse.</p> <p>On behalf of the younger people in Rode who may not have taken the time to respond to this consultation or may be too young to email you, the opportunities for them to experience independent living, by simply going into Bath shopping, for example, are closing down. Don't make it worse. What about access to evening education classes which might apply not only for youngsters in the future but may affect adults right now?</p> <p>I am also concerned about access to hospital facilities for those who don't drive, or can't drive, and those who wish to visit relatives or friends. This bus service is a lifeline for our village and I'm sure you won't have escaped noticing the protests which were made previously about the cuts. Please, don't cut us the slim service we have now</p>	<p><b>Somerset Rode</b></p>
<p><b>Simon Carr</b>  <a href="mailto:simoncarr101@googlemail.com">simoncarr101@googlemail.com</a></p>	<p>My wife and I are very much opposed to the proposal to cut the evening bus service between Frome and Bath on the 267 route. We both live in Frome; my wife works in an NHS hospital in Bath and relies on the 267 for her commute. She has no access to a car and sometimes works unsociable hours, and her ability to get to work and sustain her job will be affected.</p> <p>My grandmother is no longer able to drive and, having recently moved to Frome, is reliant on the bus services to get out and about to explore Bath and surrounding areas, as well as to access the RUH hospital. Both my wife and myself often take the bus into Bath in the evening to visit restaurants or the theatre, and parking in Bath is difficult and we cannot enjoy a glass of wine whilst using the car.</p> <p>We hope you will take this into consideration and keep the evening service intact.</p>	<p><b>Somerset Frome</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>J Ayrton</b>  <b>2 Homefield Close</b>  <b>Beckington</b>  <b>BA11 6SX</b></p>	<p>I feel I must protest at the proposal that the subsidy of the 267 evening services from bath-Frome may be withdrawn.</p> <p>It must be considered that it is used by many for work, as well as people going to bath or Frome in the evenings, the hardship to the villages would be great.</p> <p>All ages find these services necessary and I would make a plea that subsidy is kept please.</p>	<p><b>Somerset Beckington</b></p>
<p><b>R Charlesworth</b></p>	<p>I am definitely concerned to hear about the proposal to cease the 267 bus service from Bath to</p>	<p><b>Somerset</b></p>

Customer and Resident Responses		
23A Goose street, Beckington BA11 6SS	Frome from 8pm. As you know this serves the village of Beckington and will make it impossible for people to return from the theatre, cinema, and restaurants in Bath. It will also make it hard for the conductor of the large Beckington choir to return after rehearsals to his home in the City.	Beckington
Rev B Plowman	We were horrified to hear that this bus is in jeopardy. Now that there is no cinema in Frome people in the area who have no car (or do not wish to use it) have to travel by bus. Of course there are other popular destinations in Bath as well as the cinema . Secondly we are members of the Beckington village choir and our conductor uses the bus and would be unable to get home after choir rehearsals which end at 9:30pm. We do hope that B&NES will be able to retain the evening service.	Somerset Beckington
Neil Moore <a href="mailto:neil.r.moore@icloud.com">neil.r.moore@icloud.com</a>	I am writing to plead that you don't cut the funding to the First bus service no.267 from next May as it would have serious consequences on my employment in and around the Bath area! I regularly use the service to get to and from work several times a week and need to catch the 22.10 service from Frome to Bath. To lose services after 20.00 would mean I would lose several jobs I currently hold. I am a professional musician and direct groups who perform in the area. I don't drive and rely on public transport to get me from Frome and Beckington back to Bath. The 267 is the only form of public transport which uses this route. When I get back to Bath around 23.00 there is always a large group of people waiting to travel back to Frome. Please do not cut the subsidy for the 267 service!	B&NES resident working in Beckington
Pat Murdoch <a href="mailto:patmurdoch@btinternet.com">patmurdoch@btinternet.com</a>	I and my fellow Beckington Choir members are dismayed to hear of the proposed cutting of this service into and back from Bath, which will directly prevent our conductor from returning home after rehearsal every Tuesday night to his home in Bath. He does not drive and is therefore, like many others totally reliant on public transport. There is no train service in Beckington, so this bus is the only way to access Beckington from Bath. We risk losing our village choir conductor!! Please help to prevent this from happening.  Whilst we realise that BaNES is faced with tough decisions going into its 2017/18 budgeting process and is looking to make cuts, to totally cut villages off from accessing cultural and social events in Bath for the sake of saving the relatively modest £18,000 grant that maintains the evening services of the 267 bus service to Bath from Frome and villages would not be the choice of any of those who would be affected.  There is also the issue of those villagers with evening part-time jobs in Bath and those attending	Somerset Beckington

Customer and Resident Responses		
	<p>evening classes in Bath, no longer being able to get home by bus. This could directly affect people's ability to continue to work in Bath or improve their skills and thereby increase their salaries to be able to pay rent for a house in an affected village and could potentially lead to working age people having to move out of the villages.</p> <p>Every evening this 267 bus service brings a lot of spending power into Bath. It allows people from Frome and neighbouring villages to have a night out in Bath without the problems of drinking and driving.</p> <p>It has been estimated that each passenger typically spends around £30 per head during a night in Bath.</p> <p>On the basis of 10,000 bus passengers over the year that would add up to £300,000. A pretty good ROI on an £18,000 investment. Plus all the social benefits this bus service delivers.</p>	<b>Partly mitigated by Friday/Saturday service retention</b>
<p><b>Mark Farrar</b>  <a href="mailto:m.a.farrar@btinternet.com">m.a.farrar@btinternet.com</a></p>	<p>I understand that BANES is considering removing the subsidy provided for the evening/late night No 267 Bus service from Bath to Frome.</p> <p>As a family of five that has recently moved from Bath to Beckington, we fully appreciate the fantastic array of entertainment, leisure and retail opportunities that Bath has to offer.</p> <p>The 267 bus provides the opportunity for us as a family to continue to enjoy Bath in a cost effective and environmentally friendly way. Our daughter also uses it daily to commute to and from school.</p> <p>Indeed as all three of our children grow up this will provide the freedom for them to visit Bath with friends; not requiring us to make unnecessary road journeys by car.</p> <p>We enjoy spending our time and money in Bath and the provision of the evening and late night service allows us to make use of the many evening attractions such as the theatre, Roman Baths, Spa, and restaurants.</p> <p>I would therefore urge you to maintain the subsidy and retain this vital lifeline for the many people living on the Bath/Frome corridor</p>	<p><b>Somerset Beckington</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Val Richards</b>  <a href="mailto:val.romain@icloud.com">val.romain@icloud.com</a></p>	<p>Last Friday we caught the last bus from the bus station in Bath 23.10 - there were very few seats left as is usually the case, and it is clear that this is a well-used and popular service so it is puzzling as to why there is a proposal to cut it. One person was dropped off at St Martins and then three of us in</p>	<p><b>B&amp;NES Midford</b></p>

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	Midford, so the bus was still fairly full for the onward journey. There were people of various ages who presumably, like ourselves, would drive if this service was discontinued and many youngsters who would probably have to enlist the support of parents to take them to and fro thus increasing the volume of cars on the roads to and from Bath at a time when we are supposedly being encouraged to use public transport. This does not make sense	
<b>Robin Bishop</b> <a href="mailto:niborposhib@icloud.com">niborposhib@icloud.com</a>	<p>I understand that you are doing a consultation about the bus service that I use. I regularly travel to Bath for social reasons from Frome in the evening. I understand that this service is under threat and would like to voice my opinion that it is a vital service to me.</p> <p>I am a cancer sufferer and it is vital to my well-being that I can socialise with my friends in Bath. If you take this service away it will severely affect my health</p>	<b>Somerset Frome</b>  <b>Partly mitigated by Friday/Saturday service retention</b>
<b>Gail Stinton</b> <a href="mailto:gethstinton@gmail.com">gethstinton@gmail.com</a>	<p>I would like to say I am extremely concerned about the above suggested cut to funding evening services on this route (267). In my case I use the service to get home from Bath after looking after my grandson to enable my daughter to work as a teacher. Contrary to popular belief, teachers do not finish work when the bell goes! They are contracted to stay at school till 5pm. She then has to get back from Bristol to the Bath area before I can leave and get home. As the 8.10pm has already been axed the 9.10pm from Bath was the bus to catch. A very long day. I live in Rode and unfortunately am unable to get off there as the bus no longer goes through the village after 5.30pm, I have to rely on friends to pick me up from Beckington.</p> <p>I also used to go to the theatre and cinema, no chance now. There is no cinema in Frome, no luck there, even if there was a bus to get there and back. So I'm not looking forward to what the future holds not only for me, but for the young people to go to work, or have a social life.</p> <p>I feel BaNES are not seeing the bigger picture here. We all spend money in Bath when we can visit, so seems strange to cut off one of the largest towns in Mendip from Bath! It's a very parochial way of operating in the 21st century. Buses stop cities being clogged with cars needing parking, polluting the air we breathe. Our heritage city is being spoiled with a lack of foresight. Park and ride facilities are very good, but we would not need more of our surrounding countryside being spoiled by creating more of them and kill the unique nature of how Bath sits in such beautiful part of the country.</p>	<b>Somerset Rode</b>  <b>Partly mitigated by Friday/Saturday service retention</b>
<b>Louise Aylward</b> <a href="mailto:louaylward@gmail.com">louaylward@gmail.com</a>	<p>I'm extremely concerned that you're considering ceasing to fund the 267 evening bus service.</p> <p>I'm entirely dependent on public transport, and one of the reasons I moved to Frome, as opposed to other places in Somerset, was what seemed at the time to be its good transport connections.</p>	<b>Somerset Frome</b>

Customer and Resident Responses		
	<p>If the 267 evening bus is cut, I, like many others, won't be able to attend evening events or classes in Bath. It's also been pointed out to me that Frome residents visiting relatives in hospital will also be disadvantaged, and those who work in Bath and are dependent on the bus to return to Frome may have to give up their jobs.</p> <p>I realise that funds are tight. But this is an essential service and I urge you not to discontinue it.</p>	
<p><b>Val Fox</b>  <a href="mailto:val.fox@me.com">val.fox@me.com</a></p>	<p>I live in Norton St Philip, on the 267 bus route. I strongly urge you to continue the evening bus service for the sake of the many residents who live in this poorly serviced village.</p> <p>When I moved here thirty years ago there was a post office, petrol station and several shops. All these are now gone and we depend more and more on Bath and Frome for our shopping and entertainment. To stop the evening bus service would mean either more of our cars coming into Bath on the already busy roads or an expensive taxi ride home.</p> <p>I'm one of many people in the village who spends money in Bath on cinemas, theatres and restaurants. Please consider the lost revenue from those who come into Bath from our villages to spend money, if the only bus home is discontinued.</p> <p>At the moment as a pension holder I have a free bus pass but I would be prepared to pay half fare on all routes if it means saving this evening service.</p>	<p><b>Somerset Norton St. Philip</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Phil Andrews</b>  <a href="mailto:philandrews66@gmail.com">philandrews66@gmail.com</a></p>	<p>I am writing to express my support for the continuation of the funding of the 267 evening bus Service from Bath to Frome. This is a vital link for many people who may work late, need to attend education and training classes, who need to attend evening appointments or visit relatives in hospital as well as leaving many who would like to go to Bath for an evening out unable to get home.</p>	<p><b>Somerset Frome</b></p>
<p><b>Peter Travis</b>  <a href="mailto:peter_b_travis@hotmail.com">peter_b_travis@hotmail.com</a>  22 High Street  Rode  BA11 6NZ</p>	<p>So to the 267 Frome/Bath evening bus subsidy. Admittedly this evening service is primarily servicing Somerset people. But as such the 267 is bringing people to Bath to work and to study in the city but also to spend money in Bath. As such the economic beneficiary of the 267 subsidy is overwhelmingly Bath. The cost of the subsidy, if set within the context of the overall BaNES budget, isn't high and the benefits to the Bath economy far outweigh the cost of the subsidy.</p> <p>Before any final decision is made, surely an economic assessment needs to be made of the revenue that might be lost to Bath businesses as a result of the ending or curtailment of this 267 subsidy as well as its social impact. The social impact would be felt strongly by villages on the 267 route (Hinton Charterhouse, Norton, Beckington and Rode), these villages which are currently experiencing very</p>	<p><b>Somerset Rode</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>

Customer and Resident Responses		
	<p>considerable housing growth and providing homes for people working in the Bath area.</p> <p>Certainly before any decision is made there should also be formal discussions initiated by BaNES with the councils of Somerset, Mendip and Frome (plus the affected villages) to see if the subsidy cost might be shared amongst these councils in some equitable and proportionate manner</p>	
<p><b>Louis Neale</b>  <a href="mailto:louis.s.neale@gmail.com">louis.s.neale@gmail.com</a></p>	<p>Hi there, I'm writing to you as I heard you were going to stop the late buses running with the 267. This is an utter disaster for me for several reasons, such as it means I won't be able to go out to see my friends or go out at night nor will I be able to get back home if I had got back from college late. If this does seemingly happen it would put a lot of pressure on my parents as they would then have to drive me into bath and I don't want to burden them. I rely on this bus as a daily user so please for the sake of the young people of the village who use it very regularly, don't stop the evening buses!</p>	
<p><b>Peter Nicholls</b>  <a href="mailto:peter.nicholls@bionicebear.net">peter.nicholls@bionicebear.net</a></p>	<p>I am writing to object to any plans to reduce the 267 bus service from Bath to Frome. It should be noted that this is the ONLY bus service that runs through the villages on route, and so any reductions will drive an increase in car use for some and potentially reduce access to any kind of travel for those unable to drive.</p> <p>The consultation document relies on a tiny survey taken over 3 years ago as its justification, and glosses over the large amount of 'out of area' people travelling to Bath in the evening. The value to the local economy of Bath is clear. Even if the 10000 passengers only spend a minimal amount, say 5 pounds each, this sum going into the local economy far outweighs the 5000 pounds or so subsidy and I suspect that, since Bath is a tourist, shopping and entertainment destination, the value is actually far higher than 5 pounds spent per person.</p> <p>Proposing the rail line as an alternative is absurd, as the rail line does not service any of the villages. No one is going to travel to Frome to go into Bath, then back to Frome and then to the villages served, and to suggest they may is ridiculous.</p> <p>The savings are minimal, with large impacts on both the local economy of Bath, and the quality of life of ALL the villages along the route, including two in BANES.</p>	<p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Anna Minott</b>  <a href="mailto:annafm60@gmail.com">annafm60@gmail.com</a>  Norton St Philip</p>	<p>I urge the council to consider taking away the funding for 267 bus service after 8pm. Several commuters use this service, as well as people (particularly young people) returning from events and evening classes in Bath or Frome. In order to encourage people to continue supporting these activities and discourage the use of cars, if anything we should be looking at increasing bus services, not taking them away altogether</p>	<p><b>Somerset Norton St. Philip</b></p>
<p><b>stella shepherd</b>  <a href="mailto:stellashepherd@hotmail.co.uk">stellashepherd@hotmail.co.uk</a></p>	<p>I am writing this email to support the continuation of the evening services of the 267 bus that runs between Frome &amp; Bath.</p>	



Customer and Resident Responses		
	<p>When I use the evening bus service there are always lots of commuters. This bus service is not just facilitating those who use it to get home from work. It is also transporting many people that have travelled to Bath to socialise, spend their money in the bars, restaurants , theatre etc.</p> <p>So the cost that needs to be considered is not simply the cost of subsidising the bus, but the loss of revenue to the businesses in Bath.</p> <p>Maybe this consideration along with an 'evening tariff' that charged more, to reduce the amount required to be subsidised would be a 'win win' ?</p>	<b>The cost for an evening tariff would be disproportionate</b>
<p><b>Hannah Remsik</b>  <a href="mailto:hannahremsik89@gmail.com">hannahremsik89@gmail.com</a></p>	<p>I am saddened to hear that the 267 service may not run after 8pm.  I live in the village of Norton St Philip and rely on the bus for trips into Bath and into Frome of an evening or weekend.</p> <p>The later services allows me to go out with friends to pubs and bars in Bath and Frome and I know I haven't got to pay over £20 to get home again and that I haven't got to worry about driving into Bath.</p> <p>I also work at The George Inn/The Plaine Guesthouse and Fleur de Lys. Our customers rely heavily on the late night bus service to get into Bath and back again for a well-deserved night off. Taxi services are limited in our area and cost a lot of money, to and from Bath is over £40 that's a lot to spend when the bus is a lot cheaper.</p>	<p><b>Somerset Norton St. Philip</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Alex Sing</b>  <a href="mailto:asing_homeandgardens@hotmail.com">asing_homeandgardens@hotmail.com</a>  Rode</p>	<p>I am so upset and in disbelief that this essential bus route is being considered to being abandoned . It is bad enough that the service has been drastically reduced preventing elderly folk in our village getting access to Bath during the day time but this potential forthcoming restriction is going to severely curtail our younger generation - and actually not only the younger generation - there are many of us of an older age who enjoy benefiting from the cultural delights of Bath city and take the bus as it saves on parking fees and provides a safer drink free journey - from Bath to our village. This is a service that provides a link between rural villages such as Rode to our major city and should NOT be taken away from local residents.</p>	<p><b>Somerset Rode</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p><b>Beth Reeves</b>  <a href="mailto:bethreeves2002@yahoo.co.uk">bethreeves2002@yahoo.co.uk</a></p>	<p>I am a regular user of both the 267 and X67 from Frome to Bath. I travel in via bus to the city of Bath every day for work. There have been numerous cuts and changes already to both of these services. I actually use the bus because I cannot drive and it is too far to cycle. The city of Bath has one of the worst infrastructures in England. The centre is always gridlocked with traffic, the car parks and park and ride overflowing...I am sure many users of the 267 use the bus as an alternative to dealing with this chaos on a daily basis. Without the service this will result in more traffic on the roads. I am</p>	<p><b>Somerset Frome</b></p>



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	dismayed that Bath council is considering removing the funding for these vital services. If I need to stay late after work I would have no way of getting home, other than the expensive and irregular train service. Please think hard before cancelling a service that is central to so many of the surrounding towns and villages.	
<p>sarah southam  <a href="mailto:sarahsoutham@hotmail.co.uk">sarahsoutham@hotmail.co.uk</a></p>	<p>I am saddened to learn that the evening service for the above bus route will probably cease because Bath and North East Somerset Council are considering withdrawing the subsidy that it has benevolently provided for the past five years or so. I appreciate that this was a generous gesture because the majority of the route falls in the Somerset Council area, it was disappointing to learn that Somerset Council do not subsidise this route anymore.</p> <p>I enjoy using the 267 to Bath from my home village from Rode to go shopping, attend rugby matches and for theatre and cinema events as well as lunch and dinner occasions with friends and family. I have also used the route for hospital appointments and visits. The village of Rode is becoming increasingly isolated due to several cutbacks in the 267 service from First Bus and Faresaver will not entertain servicing the village to compensate for the services that First Bus have withdrawn, which is annoying as it seems that both companies are happy to provide a service to our neighbouring villages of Norton St Philip, Beckington and Hinton Charterhouse. This seems to be ridiculous because the population of these said villages cannot be greater than Rode, but the villages have not only one regular 267 service but two. I fail to see how this can be economical for the bus companies.</p> <p>I had heard that Bath and North East Somerset Council were in the process of consulting with 267 bus users but there has not been any evidence of this to the relevant people concerned which again is disappointing and a total sham.</p> <p>I urge the council officials concerned with this issue to seriously reconsider this threat and make available opportunities for the relevant parties that are to be affected to state their feelings on this matter. I think that it would be worth appealing to both First Bus and Faresaver to liaise and negotiate in providing a fair and sensible service to all the villages upon the 267 route so that all residents have the benefit of a regular service to the town of Frome and that city of Bath once again</p>	<p><b>Somerset Rode</b></p> <p><b>Daytime operations are commercially based and not controlled by the Council(s)</b></p> <p><b>The extent of public consultation substantially exceeded the statutory obligation.</b></p>
<p>Esme Farrelly  <a href="mailto:esmeroseface@gmail.com">esmeroseface@gmail.com</a></p>	<p>This decision to suspend the evening bus service that runs from the evening and into the night would be incredibly detrimental to the citizens of the villages along this route. This bus service it is highly valued and appreciated as it is a vital transport link to and from the city centre at night, with the absence of this service gaining access to Bath would become increasingly difficult for many people,</p>	<p><b>Partly mitigated by Friday/Saturday service retention</b></p>

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	more so than it presently is. As you can imagine, as a young person I am incredibly concerned about this decision and how it will affect my current life and ability to travel on this service past the hours of nine pm. I cannot express to you further the extent of which I reprimand this potential change unless there will be another service put in place. I am aware this is fairly quiet service into the evening but I am also more than certain of how highly valued and appreciated this service is.	
Fergus Essex <a href="mailto:fergus.essex16@gmail.com">fergus.essex16@gmail.com</a>	I'm writing about the possible consideration of stopping the evening buses. I personally quite regularly take buses in the evenings and this would be quite concern for me. I work in Aqua Italia and allot of the time I finish late and take a bus home. So please may the evening buses stay and not be got rid off	
Lola Scalway <a href="mailto:scalwaylola@gmail.com">scalwaylola@gmail.com</a>	Please do not stop the evening buses as I would be greatly inconvenienced by the change, as I rely on them heavily to get about. As my salary is very low and my shifts often end in the evening, the trip home would be very difficult, albeit, more expensive if it is to change. I hope you take this email into consideration.	
Ursula Lindenberg <a href="mailto:u.lindenberg@gmail.com">u.lindenberg@gmail.com</a> 73 Marston lane Frome Ba11 4dg	I am writing to express my sheer horror at the thought of the 267 bus ceasing it's evening service between Bath and Frome. This is a vital and affordable lifeline for teenagers and older people in Frome accessing culture, events, friends and social life in bath. It cannot be replaced by other transport means!! The relatively small subsidy is more than repaid not only by quality of life, freedom of movement and the money brought into bath and Frome respectively by bus users spending in their destination. Cutting the service will be an irrevocable and monumental act of vandalism, cutting communications between two historic town and isolating communities. Doing so will NOT solve bathnes' economic problems but might add to them over time. I strongly urge you reconsider cutting the subsidy and acting in the interest of future generations and sustainable communities	Somerset Frome
D'arcy Cooper <a href="mailto:darcy_cc@hotmail.com">darcy_cc@hotmail.com</a>	I am writing this message in response to the threat of the termination of the 267 bus service from Bath to From after 8pm, with the hope of enforcing a reconsideration about the actions of said threat.  Primarily, it is worth noting that I am a student, living in Norton St Philip, placing my bus stop as the mid-way point between Bath and Frome, a fact that I undoubtedly take advantage of every single day, without fail, as I commute into Bath for both educational and recreational purposes. As a result, it has deeply frustrated and saddened me to hear that there is a possibility that the 267 may stop running after 8pm and I know that there are many other people that share my view.  In my opinion, I think that said change to the timetable of the 267 bus would drastically affect the	Somerset Norton St. Philip  Partly mitigated by Friday/Saturday service retention

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	<p>mobility of far too many people for there to be enough positive consequences as between Frome and Bath, there are plenty of people both young and old, that rely on the night bus, for many different reasons, most of which are far too important to be overlooked when questioning the necessity of a functioning bus service after 8pm, the most important of which being educational and professional.</p> <p>When using the bus as frequently as I do, I have come into contact with countless people who rely on the 267 evening timetable when returning from long and stressful days at work in the city centre or equally those who use the bus in Bath when commuting further distances such as to Bristol or even London; in addition to multiple people using returning from educational evening classes in all three of these cities as the 267 is largely on the commuting route from Frome to Bath and all the stops in between.</p> <p>Without the evening service, I personally fear for the stress levels of those that rely on it as after a long day of work, the ability to simply get on a bus rather than having to drive a car definitely reduces said stress levels and also allows for a cheaper lifestyle as no fees are wasted when parking or use of fuel in the centre of town whilst at work, this also reducing the contribution towards global warming that is omnipresent issue.</p> <p>In addition to this, I personally think it is very important for one to think of the consequences that this change of timetable would have on those that are unable to drive, both students and the elderly. I think it would be completely unfair to limit their access to mobility into Bath to just during the day time, placing more pressure on those that would be used as lift givers or pick up services; alternately, what about those that live alone? The consequences of the change in timetable would simply put more pressure on said individuals, wasting valuable money on taxi services.</p> <p>Furthermore, it should also be duly noted that the functioning service after 8pm allows for successful and happy social lives of both the young and old too, reducing the likelihood of drink driving that would probably be increased if the bus service were to stop, causing much more danger on the roads between Frome and Bath as at both ends, there are communities that enjoy the freedom of being able to share a drink or two with their friends and family, in the comfort of knowing that they will be able to return home safely using the late night 267 service. Consequently, I think the necessity of the late night service of the 267 is much larger than one might initially be able to see. Not only would it reduce the likelihood of drink driving among the younger passengers, but also continue to aid those more vulnerable to get home at later hours.</p>	

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	<p>Last but not least, the importance of the late night 267 service is undeniably necessary for the contribution of a thriving tourism network, particularly with regards to Norton St Philip, where the George Inn, one of the oldest pubs in England, is located; a prime attractive for tourists from all over the world. It is hard to imagine such a successful tourism network without this bus as there would be no other way for said tourists to commute between Bath and Frome and vice versa, disallowing them to gain a truly British experience of their surrounding countryside, thus, lessening the success of businesses surrounding Bath such as BnBs and other hostels that rely on tourism, and therefore on the late night bus service too.</p> <p>In conclusion, I think that it is and should be extremely clear, having assessed and noted the multiple uses of the late night service, that the lack of it would cause unimaginable mayhem and despair so all those relying on it. Through this evaluation, I hope that I have been able to highlight the strong importance of the late night service of the 267 and therefore, given food for thought as you come to your decision on whether you discontinue the service. Whilst it is easy to understand that expenses of said service, I strong believe that the discontinuation would cause much more damage and stress to those that rely on it, myself included. As a result, I am kindly asking you to seriously reconsider the actions that you are thinking of taking</p>	
<p>Alice Tollworthy  <a href="mailto:alice.tollworthy@gmail.com">alice.tollworthy@gmail.com</a></p>	<p>I have heard that the 267 evening bus services may terminate.</p> <p>Our family - 2 grandparents, 2 parents and two early teenage children all regularly rely on the 267 evening services to and from Norton St Philip to Bath.</p> <p>It would be a really bad move to stop these services, please keep at least two per evening as we would be stuck without them!</p>	<p><b>Somerset Norton St. Philip</b></p> <p><b>Noted</b></p>
<p>Lucy wigzell  <a href="mailto:lucy.wigzell@gmail.com">lucy.wigzell@gmail.com</a></p>	<p>Beckington has just had another 45 houses built and another 60 to come, Rode has similar size increases, Norton too - how can our bus service be reduced yet again when there are more and more inhabitants who rely on the village buses? Please reconsider withdrawing any more buses from our villages.</p> <p>No evening bus to and from Bath for us in Beckington cuts us off completely. The train is not an option for our teenagers as it means we still have to drive. Less revenue for Bath without our custom, many more car journeys for all of us to and from Bath, more congested roads....</p>	<p><b>Somerset Beckington</b></p> <p><b>Partly mitigated by Friday/Saturday service retention</b></p>
<p>Sheila McClurg  <a href="mailto:sheilamcclurg@hotmail.com">sheilamcclurg@hotmail.com</a></p>	<p>Please do not cut the 267 evening bus services between Bath and Frome. The evening service after 8pm from Bath to Frome is vital for people working, training and socialising in Bath as well as for hospital appointments etc. Cutting this service would seriously damage the local economy and have a huge impact of people's lives, mental health and general well-being. And we have not even</p>	

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	<p>broached the environmental/ecological aspects when we are all trying desperately to reduce greenhouse gases.</p> <p>Not everyone has a car and we don't need more cars on the road! We need our bus services and so, I implore you, do not cut the 267 service between Bath and Frome!</p>	
<p><b>Jayne Mansfield</b>  <a href="mailto:jayne_mansfield@btinternet.com">jayne_mansfield@btinternet.com</a>  <b>11 Bath Road,</b>  <b>Beckington</b>  <b>BA11 6SW</b></p>	<p>My family and I are regular customers of the 267 evening buses from Bath to Frome from Beckington.</p> <p>I've lived in the village for 15 years and my husband and I (and increasingly our teenage children) use the service for evenings out in Bath. My teenage son goes to Beechen Cliff school in Bath and uses the evening bus services to get home after extracurricular school activities or visiting friends. My daughter will also be at a Bath school from next September and will increasingly be using the service.</p> <p>In my view these bus services are an essential life line for those of us who live in Frome and surrounding villages, where there are no suitable alternative public transport options and the cost of a Taxi journey is prohibitive.</p> <p>I therefore urge you to reconsider the proposal to terminate these services, as you would effectively be cutting off a large number of people in the Frome &amp; 267 village route area from Bath.</p>	<p><b>Somerset</b>  <b>Beckington</b></p>
<p><b>Cathy Randall</b>  <b>25 Goose Street</b>  <b>Beckington</b>  <b>BA1 6SS</b></p>	<p>I would like to express my concern about the 267 bus to Bath which I understand is to be axed. I occasionally use the buses, and I object strongly to this service being axed. The 267 is well supported and there are a lot of people reliant on this service and would not be able to attend functions etc. if this service were to cease</p>	<p><b>Somerset</b>  <b>Beckington</b></p>
<p><b>Sue Brown</b>  <b>12 Goose Street</b>  <b>Beckington</b>  <b>BA11 6SS</b></p>	<p>Please can you maintain the subsidy of the 267 evening services. As a teenager in the '60s the bath to Frome bus service was a lifeline to me and I am sure it is to the teenagers of this era. Now I am retired this is still a convenient way to travel for my husband and I in the daytime and some evenings</p>	<p><b>Somerset</b>  <b>Beckington</b></p>